

NMD Appointment Policy

Please know that every effort is made to address all of your concerns during your dermatology visit. However, there are times that we may ask you to schedule another visit if we are not able to address all concerns.

We must have your most up-to-date information. Please inform us if there are any changes to your address, phone number, and/or insurance.

When you arrive

Plan to arrive 15 minutes prior to your appointment time to complete your registration forms (if you have not already done so online).

Please bring your insurance card and a valid photo ID to your appointment.

Please be courteous. We ask that you do not bring food or drinks into the waiting room. We also ask that you please silence your phones and other electronic devices.

If you are late, miss, or no-show for an appointment

If you arrive 15 minutes or more after your scheduled appointment time, your appointment may need to be rescheduled or you will have a longer wait before you are seen.

If you need or want to cancel a general dermatology appointment, we ask that you provide us a 24 business hour notice to allow this appointment to be available to another patient.

In the event that you no-show or cancel less than 24 business hours prior to your scheduled **general dermatology** appointment, you will incur a charge of **\$25.00**.

In the event that you no-show or cancel less than 24 business hours prior to your **skin care consultation** appointment, your deposit will not be refunded.

In the event that you no-show or cancel less than 72 business hours prior to your scheduled **cosmetic procedure appointment**, your deposit will not be refunded.