



Please know that every effort is made to address all your concerns during your dermatology visit. However, there are times that we may ask you to schedule another visit if we are unable to address all concerns.

We must know your most up-to-date information. Please inform us if there are any changes to your address, phone number, and/or insurance.

WHEN YOU ARRIVE

Plan to arrive 15 minutes prior to your appointment time to complete registration forms (if you have not already done so online).

Please bring your insurance card and a valid photo ID.

We ask that you do not bring food or drinks into the waiting room. We also ask that you silence your phones and other electronic devices.

IF YOU ARE LATE OR DO NOT SHOW FOR AN APPOINTMENT

If you arrive 15 minutes or more after your appointment time, your appointment may need to be rescheduled or you may have a longer wait before you are seen.

If you need to cancel a general dermatology appointment, we ask that you provide a 24-hour notice to allow this appointment to be available for another patient. If you miss your appointment or cancel less than 24 hours before your appointment, you may incur a \$25.00 charge.

If you miss or cancel your skin care consultation or cosmetic procedure less than 72 hours before your appointment, your deposit will not be refunded.